

THE HOUSE WHISPERERS

ENERGY CONSULTANTS



Up to
\$5,000
in Government
Grants Available



Canada's Most Experienced Certified Energy Advisors

An energy efficient home will help you save money, increase comfort, reduce your carbon footprint and get you up to **\$5,000.00 IN GRANTS** for your home's retrofits.

Here's How:

- 1. Contact The House Whisperers to perform an energy assessment before you start improvements on your home.**
- 2. Make energy efficient improvements to your home. You can do the work yourself or hire a contractor.**
- 3. After work is completed, contact the House Whisperers for your follow up evaluation and grant processing. Follow up evaluation must be completed before program end date of March 31, 2011.**
- 4. Receive a cheque in the mail from LiveSmart.**



Your home energy evaluation and report will be completed on site. House Whisperers are independent Certified Home Energy Advisors who work for you. Their extensive training, experience, and specialized tools allow them to discover things about your home that you may not know. The information they will share with you will allow you to make informed decisions about how to reduce energy costs and improve comfort.

Receive an extra bonus for increasing your home's overall EnerGuide rating. In addition to the incentives listed inside, if you undertake at least two eligible improvements and increase your home's overall EnerGuide rating, as outlined below, you can be eligible for the following incentives:

LiveSmart Gold Bonus:

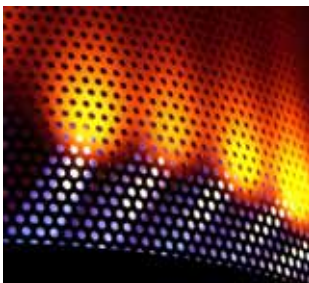
Increase your rating by 40 points and receive \$1000 in Interior and Northern areas or \$700 in South Coastal areas (must achieve a minimum post-retrofit rating of 60).

LiveSmart Silver Bonus:

Increase your rating by 20 points and receive \$500 in Interior and Northern areas or \$400 in South Coastal areas (must achieve a minimum post-retrofit rating of 50).

Get the voice of experience - **Call: 1.800.706.3013**
or book your home energy evaluation online now at
www.thehousewhisperers.ca

Save the Planet
& Your Money



Book your home energy evaluation today: **1.800.706.3013**

ELIGIBLE IMPROVEMENTS		Interior and Northern Rebate*	South Coastal Rebate*
*For more information please refer to important notes on our website at www.thehousewhisperers.ca/grants.asp			
PRIMARY SPACE HEATING - Maximum of one incentive for Primary Space Heating			
Please note: Heating systems may be advertised with an AFUE "up to" a certain percentage. Please ensure that the installed efficiency of your heating system meets the requirements below.			
Gas Furnace Replacement	ENERGY STAR® 95% AFUE or better with DC variable speed motor	\$1130	\$770
	ENERGY STAR 92% AFUE or better with DC variable speed motor	\$860	\$580
Oil Furnace Replacement	ENERGY STAR 90% AFUE or better	\$1020	\$520
	ENERGY STAR 85% AFUE or better with DC variable speed motor	\$490	\$330
Oil or Gas Boiler Replacement	ENERGY STAR condensing gas 90% AFUE or better or oil 87% AFUE or better	\$1120	\$730
Air Source Heat Pump* Installation Add on Heat Pump, Ductless Mini-split, or Single Package System*	ENERGY STAR central system verified with an AHRI number, with either a new DC variable speed air handler or a new ENERGY STAR furnace with DC variable speed motor	\$1450	\$1420
	ENERGY STAR central system added to an existing furnace or added to an existing indoor air handling unit. ENERGY STAR ductless mini-split ENERGY STAR single package system and meeting split system requirements <i>Note: All components of each ENERGY STAR qualified Air Source Heat Pump system must be referenced by a qualifying AHRI number. This includes new or existing furnaces, indoor and outdoor air handlers, and heat pumps</i> <i>If you are planning on installing an Air Source Heat Pump please ask your energy advisor for the "LiveSmart BC Notes for Contractors: ASHP" sheet. This will help you ensure that your contractor understands the requirements for qualifying for these incentives</i>	\$1070	\$1060
Ground or Water Source Heat Pump	CAN/CSA C448 compliant, new ground source heat pump installation that is certified by the Canadian GeoExchange Coalition	\$1250	\$1250
	CAN/CSA C448 compliant, ground source heat pump replacement that is certified by the Canadian GeoExchange Coalition	\$1000	\$1000
Integrated Mechanical System Installation Replaces Existing Space and Water Heating	With an overall thermal performance factor of 0.90 or higher. The system must be compliant with the CSA P.10-07 standard and meet or exceed the standard's premium performance requirements	\$1440	\$1170
Solid-Fuel Fired Outdoor Boiler Replacement	Certified to meet emission standards of CAN/CSA B415.1-10 or qualified for the U.S. EPA Phase 2 (White Tag). The capacity of the new boiler must be equal to or smaller than the capacity of the boiler being replaced	\$375	\$375
Zero Clearance Furnace Replacement	ENERGY STAR zero-clearance gas furnace that has a 90% AFUE or higher. Only available for mobile homes*	\$280	\$250
OTHER SPACE HEATING			
Heat Recovery Ventilator Installation	HVI certified and a house air tightness of 3 ach@50Pa in Interior and Northern or 4.5 ach @50Pa in South Coastal	\$500	\$500
Wood Stove (or Pellet Stove) Replacement	Certified by US Environmental Protection Agency (EPA) to meet their wood-burning appliance standards (40 CFR Part 60, Subpart AAA) or certified to meet the emission standards of CSA B415.1-10	\$250	\$250
Electronic Thermostat Installation	Replace a minimum of five thermostats for electric baseboards with electronic thermostats <i>Electric baseboard heating must be the primary space heating system</i>	\$30	\$30
WATER HEATING - Maximum of one incentive for Gas or Electric Water Heater			
Gas Water Heater Replacement	ENERGY STAR instantaneous condensing type with an Energy Factor of 0.90	\$310	\$310
	ENERGY STAR with an Energy Factor of 0.82	\$220	\$220
	Condensing gas storage type that has a Thermal Efficiency of 94%	\$220	\$220
Electric Heat Pump Water Heater Installation	Electric heat pump water heater with an Energy Factor of 2.0 or greater	\$130	\$130
Solar Water Heater Installation	CAN/CSA compliant. *In addition to LiveSmart BC incentives, a \$1000 incentive is available from Solar BC. See www.solarbc.ca	\$125*	\$125*
Drain Water Heat Recovery Installation	With efficiency greater than 42%	\$80	\$80

Please note: The incentives and grants referred to above are subject to revision, and will be paid in accordance with the terms and conditions in place at the time of the homeowner's second energy assessment. Please refer to livesmartbc.ca. Where a LiveSmart incentive grant is indicated, eligibility for Incentives requires meeting provincial requirements. For complete information on grants, go to www.thehousewhisperers.ca or call 1-800-706-3013. This offer is available to homeowners in the Province of BC who have an initial (pre-retrofit) energy assessment performed on or after April.01,2010 and complete a follow-up (post-retrofit) energy assessment by March 31,2011

ELIGIBLE IMPROVEMENTS				Interior and Northern Rebate*	South Coastal Rebate*
*For more information please refer to important notes on our website at www.thehousewhisperers.ca/grants.asp					
ATTIC INSULATION - 100% coverage of component required*					
Increase Attic Insulation	Existing insulation R12 or less. Upgrade to achieve a minimum of R50			\$310	\$190
	Existing insulation R12 or less. Upgrade to achieve a minimum of R40			\$220	\$140
	Existing insulation R13 – R25. Upgrade to achieve a minimum of R50			\$110	\$70
	Existing insulation R13 – R25. Upgrade to achieve a minimum of R40			\$70	\$50
Increase Cathedral or Flat Roof Insulation	Existing insulation R0. Upgrade to achieve a minimum of R14			\$590	\$420
	Existing insulation R1 – R12. Upgrade to achieve a minimum of R28			\$150	\$90
	Existing insulation R13 – R35. Upgrade to achieve a minimum of R50			\$50	\$50
EXTERIOR WALL INSULATION					
Increase Exterior Wall Insulation	Add at least R9 for 100% of building to achieve a minimum of R12			\$400	\$400
	Add at least R9 for 80%+ of building to achieve a minimum of R12			\$230	\$230
	Add at least R9 for 60%+ of building to achieve a minimum of R12			\$160	\$160
	Add at least R3.8 for 100% of building to achieve a minimum of R12			\$140	\$140
	Add at least R3.8 for 80%+ of building to achieve a minimum of R12			\$100	\$100
BASEMENT INSULATION - Requires consideration of basement moisture levels as part of the audit*					
Increase Basement Insulation (full indoor height)	Add at least R23 for 100% of surface area			\$500	\$400
	Add at least R23 for 80% of surface area			\$390	\$300
	Add at least R23 for 60% of surface area			\$190	\$140
	Add at least R10 for 100% of surface area to achieve R12			\$310	\$230
	Add at least R10 for 80% of surface area to achieve R12			\$220	\$150
	Add at least R10 for 60% of surface area to achieve R12			\$170	\$120
OTHER INSULATION - 100% coverage required*					
Basement Header	Add at least R20			\$60	\$50
Crawl Space Wall (can qualify for only this rebate or Floor Above Crawl Space Rebate)	Add at least R23			\$520	\$320
	Add at least R10			\$100	\$100
Floor Above Crawl Space	Add at least R24			\$520	\$320
Exposed Floor	Add at least R20 (150 sq ft minimum)			\$230	\$150
WINDOWS, DOORS AND SKYLIGHTS (Heated Space Only)*					
Energy Star Windows, Doors and Skylights Replacement	Rated one ENERGY STAR zone better			\$40	\$30
	For your ENERGY STAR zone			\$30	\$20
AIR TIGHTNESS AND DRAFT PROOFING					
Perform Air Sealing of the Home to achieve	Base Target +20%			\$280	\$250
	Base Target+10%			\$175	\$150
	Base Target			\$125	\$100
DISTRIBUTED POWER GENERATION - A maximum of \$1300 for any combination of new equipment					
Through net metering, generate power via:	Photovoltaic	Wind	Micro-hydro	Fuel Cell	
	per 1 kw	per 0.6 kw	per 0.4 kw	per 0.25 kw	\$260 \$260

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Customer Testimonials

We had both the initial and the second evaluations done by The House Whisperers.

We found them to be punctual, efficient and helpful. They pointed out the areas of concern, and added valuable information on how to best improve our EnerGuide rating keeping today's product availability and cost in mind.

Because of The House Whisperers input we managed a very substantial EnerGuide rating improvement.

Regards,

Pascal Leidekker

I want to thank The House Whisperers for your thorough inspection of my house. You were very patient in answering all of my questions and made the process extremely easy to understand. I found the report and materials you left behind to be very informative and your recommendations to be thoughtful and tailored to my needs and situation.

Thank you for taking the time to explain my house to me (and again to my in-laws). I feel like I know it a little better now and discovered a few things I didn't realise I should know. We feel informed and prepared now to move forward with our renovation.

I'd be happy to recommend the services of The House Whisperers to any of my friends and associates who are considering renovating or looking for ways to make their home more energy efficient.

All the best,

Valerie McTavish

My wife and I just wanted to say that The House Whisperers provided us with excellent service and a very useful energy audit.

We look forward to completing the process, hopefully with The House Whisperers again. Keep up the good work.

Regards,

Alex & Cathy Husick

I thought I would just drop you a note to say thank you. Your professional and courteous manner were greatly appreciated when I was trying to make my decision. You explained the energy I would save and the money we would save on our energy bills. Well here we are draft free, with much lower gas and hydro bill. My neighbors that you saw and encouraged to improve their energy efficiency are doing just that, they too are very pleased. So again thank you.

Sincerely,

Carroll Weyman

The House Whisperers were contracted to assess our home. We first spoke with them at a local home show regarding the program and were impressed with the knowledge and the government program available to us. When The House Whisperers visited our home for the energy assessment, they were able to provide us with valuable information as to how we could improve the energy efficiency of our home. We followed their suggestions and since have a new energy efficient furnace as well as windows. Our monthly energy costs have been dramatically reduced, as a result.

The House Whisperers were very professional, pleasant and timely with our report. We also found them to be very positive and helpful when we happened to call their business. We did not hesitate to recommend The House Whisperers and the EnerGuide program to a family member after having them in our home.

Thank you,

Debbie and Peter Buck



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www.thehousewhisperers.ca

Ph: 1.800.706.3013

Incentives provided by:



Ministry of
Energy, Mines and
Petroleum Resources

